

The Procedure for providing reimbursement for medical expenses for Ukrainian seafarers-members of MTWTU working on vessels covered by MTWTU-V.Ships IBF CBA



Every Ukrainian seafarer who is a member of the Marine Transport Workers' Trade Union of Ukraine has the opportunity to receive reimbursement for medical expenses.

For consultation on reimbursement matters, please contact the Trade Union:

Person in Charge:
Tetiana Slobodianiuk, Chief Inspector

Address:
5B, Gagarin Plateau, Premises 1, Odesa, Ukraine, 65062

Contact numbers:
+380482429902, +380503364457

Email:
seafarer@mtwtu.org.ua

Reimbursement shall be provided on the following grounds:

- Provision of medical consultations;
- Diagnostics, treatment, rehabilitation, disease prevention, injuries, poisoning, pathological and physiological conditions;
- Purchase of medicines, medical devices, appliances, etc;
- Other cases stipulated by the current Ukrainian legislation.

3 STEPS TO OBTAIN REIMBURSEMENT

The Algorithm for obtaining reimbursement



Step 1. Contact the MTWTU.

Seafarer or family member should contact the MTWTU and seek an initial consultation with MTWTU employees through phone or other communication channels.

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24/7 chat-bot <https://wep.wf/uvmj7n>





Step 2. Write and file the application in person.

The Application Form will be conveniently sent to the seafarer via any suitable messenger or email. The Form may vary depending on the reasons for applying. All instructions depending on individual situations will be provided in order to arrange reimbursement in the shortest possible terms.



Step 3. Attach the following documents to the application, including but not limited to:

- Trade Union membership card; in case the Trade Union member doesn't have a membership card his membership will be verified in another way;
- a copy of the passport of a Ukrainian citizen;
- a copy of the registration number of the taxpayer's account card;
- a copy of Seaman's seagoing service record book;
- a copy of Seaman's Book, etc.

And:

- Provide original documents confirming the grounds for application.
- Provide the seafarer's bank account details.

Copies of documents can be made in the MTWTU office or provided in electronic form.

Reimbursement is provided upon proper confirmation of the expenses incurred.

The decision to provide reimbursement and its amount is adopted at the session of the Presidium of the Trade Union Committee.

Each application is handled on an individual basis. Delivery is available via any appropriate delivery method upon request.

A seafarer (family member) obtains financial assistance by transferring funds to his current bank account according to the details provided within a reasonable time.

For seafarers, who are unable to visit the Trade Union's office, there is an option to send the necessary set of documents by the postal operator NOVA POSHTA LLC, upon prior agreement with the MTWTU's Person in Charge.

The following recipient details should be provided when sending the necessary set of documents by NOVA POSHTA:

Phone:
+380503920322

Identification code of the legal entity:
33072454

Name:
Local Black Sea Trade Union Organization of Seafarers
Post Unit: №132, 5 Henuzka St., Odesa, Ukraine
(Gagarinn Plaza Shopping Center)

