Seafarer Digital Enablement Journey
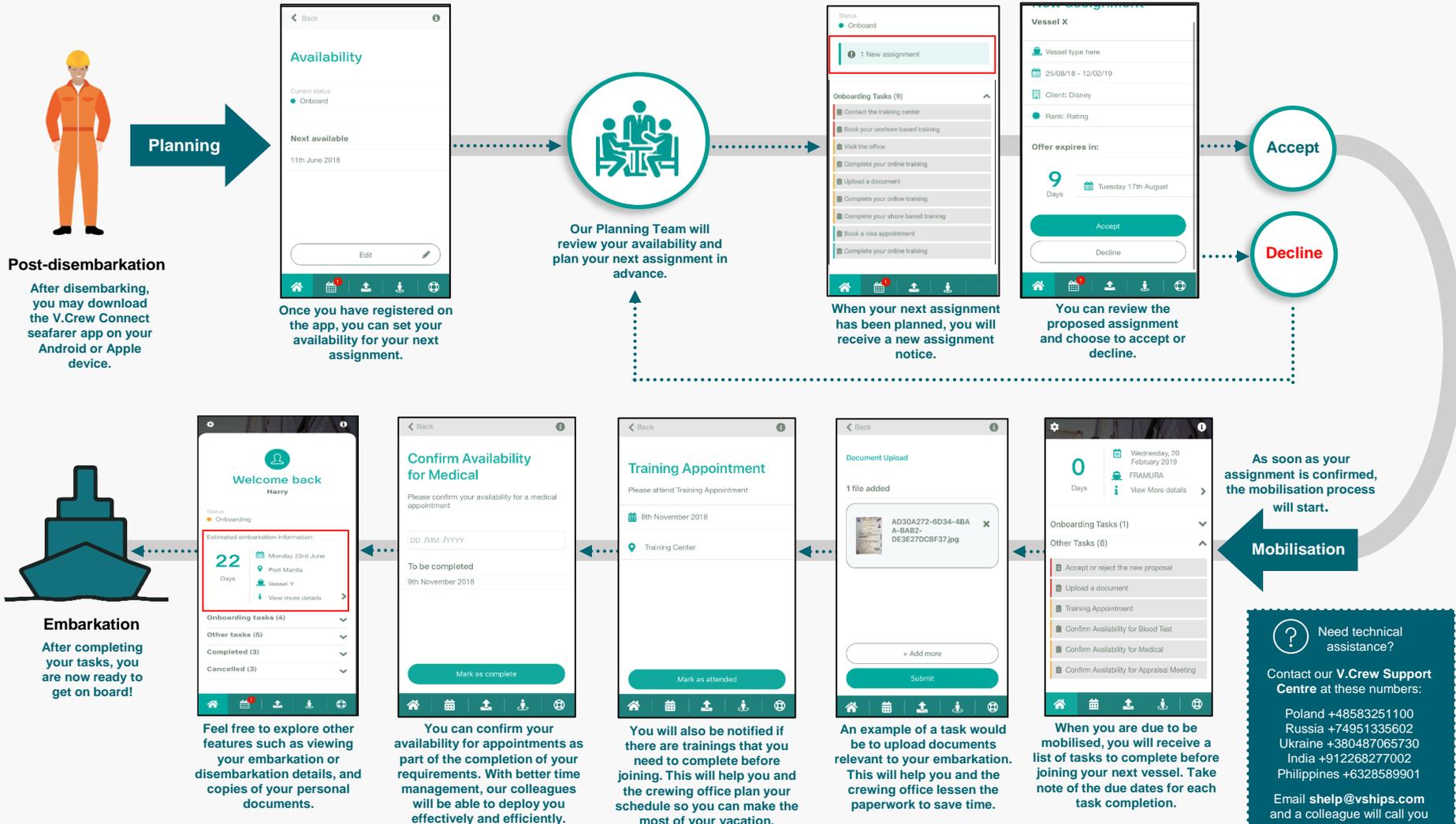
Your new Planning and Mobilisation experience using the V.Crew Connect seafarer app.

Planning

Post-disembarkation

After disembarking, you may download the V.Crew Connect seafarer app on your Android or Apple device.

Availability

Current status
● Onboard

Next available
11th June 2018

Edit

Once you have registered on the app, you can set your availability for your next assignment.

Our Planning Team will review your availability and plan your next assignment in advance.

Status
● Onboard

⚠ 1 New assignment

Onboarding Tasks (9)
- Contact the training center
- Book your onshore based training
- Visit the office
- Complete your online training
- Upload a document
- Complete your online training
- Complete your shore based training
- Book a visa appointment
- Complete your online training

When your next assignment has been planned, you will receive a new assignment notice.

New assignment

Vessel X

🚢 Vessel type here
📅 25/08/18 - 12/02/19
👤 Client: Disney
⚓ Rank: Rating

Offer expires in:

9 Days   📅 Tuesday 17th August

Accept
Decline

You can review the proposed assignment and choose to accept or decline.

Accept

Decline

Embarkation

After completing your tasks, you are now ready to get on board!

⚙
Welcome back
Harry

Status
● Onboarding

Estimated embarkation information:

22 Days   📅 Monday 23rd June
📍 Port Manila
🚢 Vessel Y
View more details ›

Onboarding tasks (4)
Other tasks (5)
Completed (3)
Cancelled (3)

Feel free to explore other features such as viewing your embarkation or disembarkation details, and copies of your personal documents.

‹ Back

Confirm Availability for Medical

Please confirm your availability for a medical appointment

DD /MM /YYYY

To be completed
9th November 2018

Mark as complete

You can confirm your availability for appointments as part of the completion of your requirements. With better time management, our colleagues will be able to deploy you effectively and efficiently.

‹ Back

Training Appointment

Please attend Training Appointment

📅 8th November 2018
📍 Training Center

Mark as attended

You will also be notified if there are trainings that you need to complete before joining. This will help you and the crewing office plan your schedule so you can make the most of your vacation.

‹ Back

Document Upload

1 file added

AD30A272-6D34-4BAA-BAB2-DE3E27DCBF37.jpg ✕

+ Add more

Submit

An example of a task would be to upload documents relevant to your embarkation. This will help you and the crewing office lessen the paperwork to save time.

⚙
0 Days   📅 Wednesday, 20 February 2019
📍 FRAMURA
View More details ›

Onboarding Tasks (1)
Other Tasks (6)
- Accept or reject the new proposal
- Upload a document
- Training Appointment
- Confirm Availability for Blood Test
- Confirm Availability for Medical
- Confirm Availability for Appraisal Meeting

When you are due to be mobilised, you will receive a list of tasks to complete before joining your next vessel. Take note of the due dates for each task completion.

Mobilisation

As soon as your assignment is confirmed, the mobilisation process will start.

❓ Need technical assistance?

Contact our **V.Crew Support Centre** at these numbers:

Poland +48583251100
Russia +74951335602
Ukraine +380487065730
India +912268277002
Philippines +6328589901

Email **shelp@vships.com** and a colleague will call you back.

Please note that the numbers are not toll-free.

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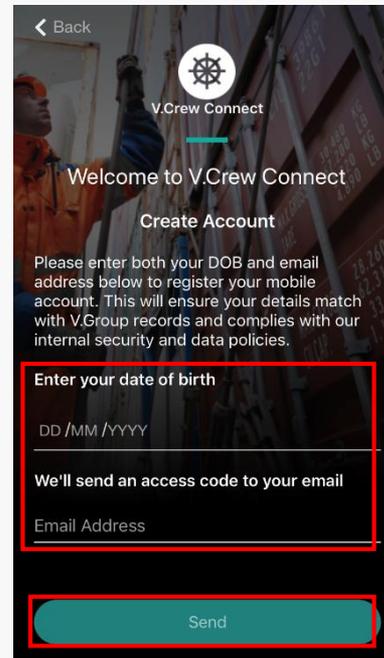we care / we collaborate / we challenge / we are consistent / we commit & deliver

Create an account

To access the app, a user needs to create an account with an e-mail ID registered within ShipSure.
You can create an account through the **Login** screen by following these steps:
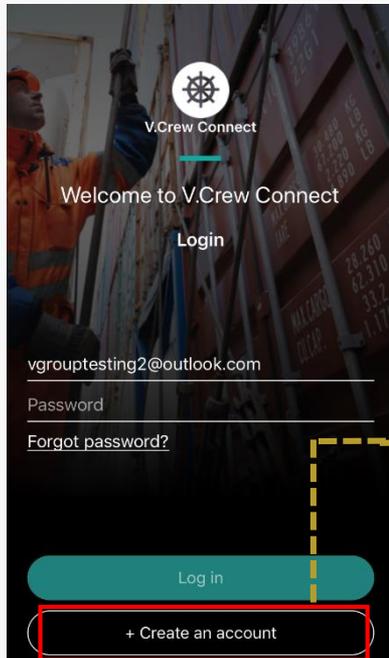
1
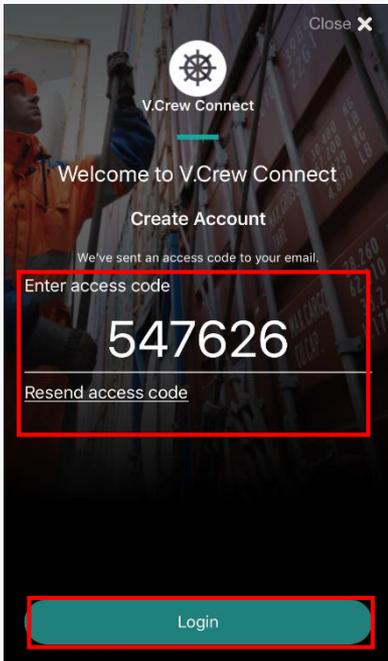Tap the **Create an account** link on the **Login** screen.

2
Enter the **date of birth** and a valid **e-mail ID** to receive the verification pin.
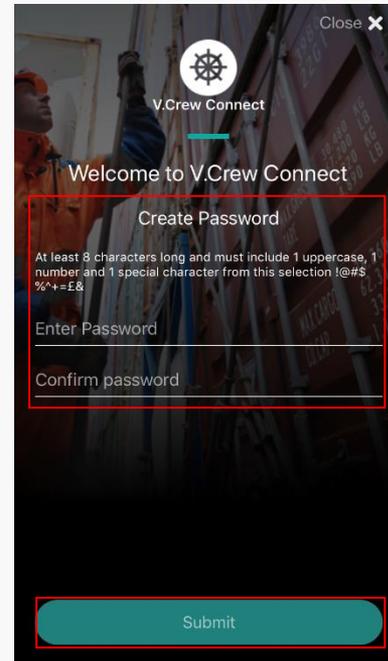
3
Tap the **Send** button.

Create an account (continued)

To access the app, you need to create an account with an e-mail ID registered with ShipSure. You can create an account through the **Login** screen by following these steps:

4 Enter the verification pin received on your e-mail ID.

5 Tap the **Log in** button.

6 Create a new password.

7 Tap the **Submit** button.

Log in to app

Once you have created an account on the app, you will have to log in with your registered e-mail ID and password to access your profile. Perform the following steps to log in to the app:
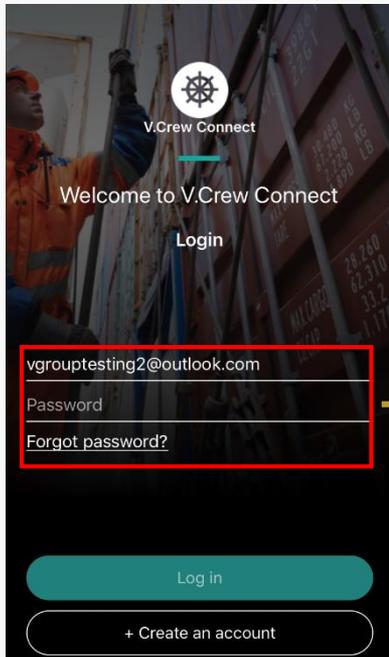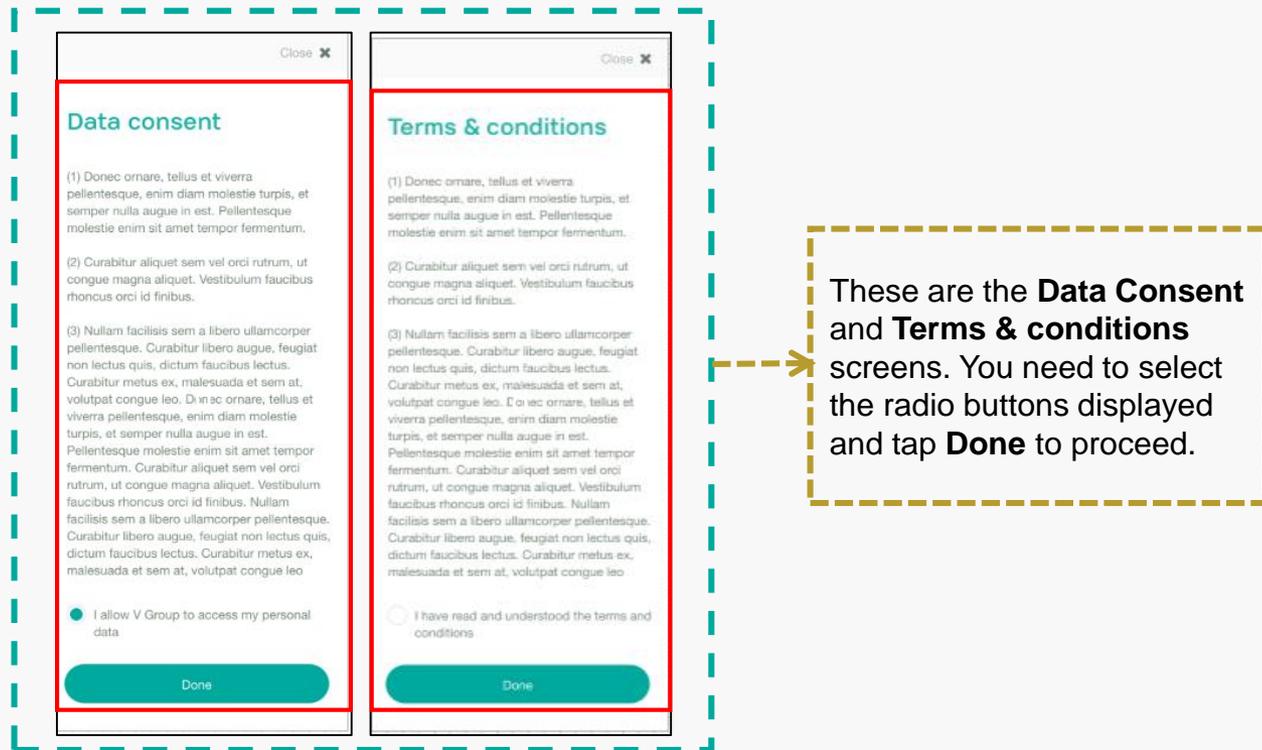

1 This is what the **Login screen** looks like. Enter your registered e-mail ID and password to proceed.
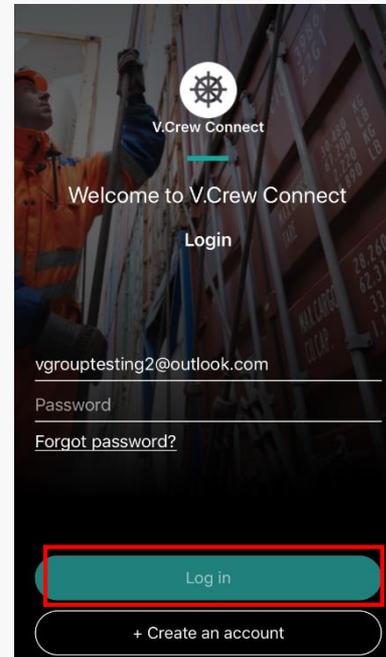
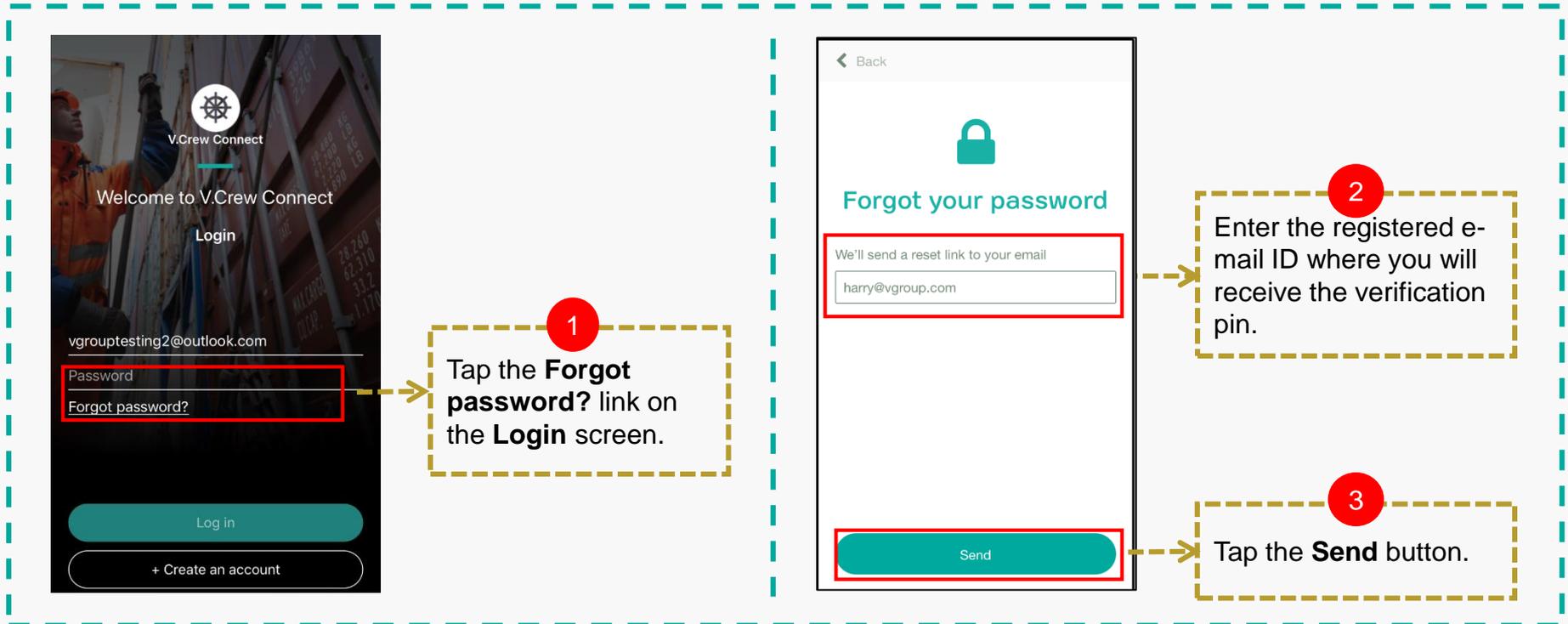**2** Tap the **Log in** button.

V.Group

Log in to app – Data Consent Policy

On logging into the app, you will be asked to agree with the Data Consent Policy and Terms and Conditions (T&Cs) of the app. Following this, a Device Rooting Check will be done on opening the app. If the device is rooted, then the app will close to prevent any security concerns.

These are the **Data Consent** and **Terms & conditions** screens. You need to select the radio buttons displayed and tap **Done** to proceed.

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Change forgotten password

The **Login** screen also provides a functionality to reset your password with the following steps:

1 Tap the **Forgot password?** link on the **Login** screen.

2 Enter the registered e-mail ID where you will receive the verification pin.

3 Tap the **Send** button.

Change forgotten password (continued)

The **Login** screen also provides a functionality to reset your password with the following steps:

4 Enter the verification pin received on your e-mail ID.

5 Tap the **Log in** button.

6 Enter the new password.

7 Tap the **Submit** button.

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